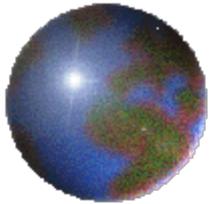


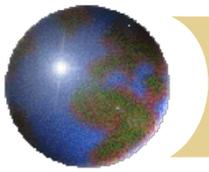


*SSO's, BWA, Public Notifications, and  
Advisories*



Sonya C. Johnson, Waters Program  
Manager

SCDHEC Region 3 EQC Columbia



# *The Underground Problem Sewer and Drinking Water*

- ⊕ Old Lines - Age
- ⊕ Weather related
- ⊕ Lack of Maintenance
- ⊕ Contractors
- ⊕ Lack of Money
- ⊕ Lack of Staff
- ⊕ Lack of Equipment
- ⊕ Customers and Grease
- ⊕ Trees and Roots

- ⊕ Old Lines –Age
- ⊕ Weather related
- ⊕ Lack of Maintenance
- ⊕ Contractors
- ⊕ Lack of Money
- ⊕ Lack of Staff
- ⊕ Lack of Equipment

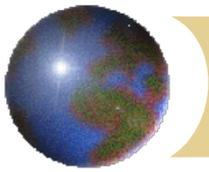












## *The Act*

Be it enacted by the General Assembly of the State of South Carolina:

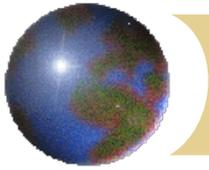
### **Wastewater utilities, procedures for significant spills**

SECTION 1. Chapter 1, Title 48 of the 1976 Code is amended by adding:

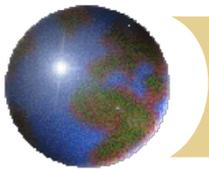
“Section 48-1-95. (A) As used in this section:

(E) The department shall require that all wastewater utilities provide public notice of any significant spill of 5000 gallons or more within 24 hours.....the department shall provide public notice of the significant spill.

Approved February 1, 2012



*Any spill reaching a body of water  
or greater than 500 gallons  
or impacting public health  
or the environment.*

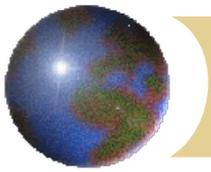


*Wastewater Providers Must  
Develop a Public Notice  
Program*

*If you have not done so, please  
contact Glenn Trofatter 803-898-  
4233 or email at  
trofatge@dhec.sc.gov*



CAUTION: SANITARY SEWER OVERFLOW SITE.	CUIDADO: DERRAMAMIENTO DE DRENAJE SANITARIO
DO NOT SWIM IN THIS WATER. IT MAY BE CONTAMINATED WITH SEWER WASTEWATER. IT MAY CONTAIN HARMFUL BACTERIA, VIRUSES AND OTHER DANGEROUS SUBSTANCES. KEEP CHILDREN AND PETS AWAY FROM THIS AREA.	NO SE DEBE NADAR EN ESTE AGUA. PUEDE CONTENER AGUA RESIDUAL DE SANEAMIENTO SANITARIO. PUEDE CONTENER BACTERIAS, VIRUS Y OTRAS SUSTANCIAS DAÑINAS. MANTEN A LOS NIÑOS Y MASCOTAS AWAY DE ESTE AREA.



## *SSO, when should I?....*

Are we expected to issue a notice for every overflow?

No. The public notification process should begin for overflows of 5000 gallons or more or any overflow that has the potential to affect public health. However, a notification program can include notifications for smaller overflows. For example, if an overflow is less than 5000 gallons, but occurs in a public park, it should be public noticed to ensure people are made aware to stay clear of the area until appropriate clean-up has been completed.

What should a notification program include?

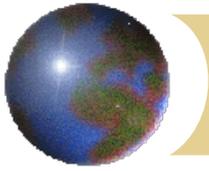
Your program should contain basic information about who in your organization is responsible for issuing the notification; how you will determine the appropriate media to use for notifying the public, e.g. press release, door hangers, signs, etc; guidelines for determining the volume of the overflow; when the notification should go out; other agencies that may need to be copied on the notice; what information needs to be included in the notice; and who in your organization will answer questions from the public.



# *When to issue BWA/BWN*

## C. Operation Under Emergency Conditions.

- (1) If the pressure in a distribution system or any significant portion of a distribution system should drop to ten (10) pounds per square inch or less the owner or operator of the system shall notify the Department immediately. Any immediate corrective action necessary to protect public health shall take priority over any notification requirement to the Department.
- (2) If a boil water notice or advisory is issued by the public water system, the Department shall be notified immediately. A copy of the boil water notice or advisory and repeal of such shall be forwarded to the Department as soon as possible after each is issued.
- (3) If potable drinking water is transported into an area where normal water service has been disrupted, the water shall be transported in a sanitized container or tank truck or trailer which is designed for the transportation of potable water. The disinfectant residual of the transported water at the loading point shall be a minimum of one (1) milligram per liter. The source of water shall be approved by the Department before any water is loaded into a container, tank truck or trailer and transported to the affected area.
- (4) If a contaminant is injected or syphoned into the distribution system, the owner or operator of the system shall take necessary actions to remove the contamination from the distribution system as soon as possible. The Department shall be notified as soon as possible of the event and actions taken.
- (5) If a contaminant is injected, dumped, discharged, or flushed into surface water or groundwater which serves a public water system, the owner or operator of the system shall take necessary precautions to prevent the contaminant from entering the distribution system.



*What has worked so far???*

*Good question....Glad you  
asked.*



# WELCOME TO THE CITY OF COLUMBIA

We Are Columbia ...together we will build a world-class city

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- [Department of Utilities & Engineering](#)
- [Utilities & Engineering News](#)
- [Contact Us](#)
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Jan 04-31, 2013

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Jan 04-31, 2013

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Jan 04-31, 2013

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## Department of Utilities & Engineering



# Drains Aren't Dumps!

What goes in here...



... comes out here.

### General Services



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### Customer Care Center For Your City Service Needs



nixle



Sign up for alerts from the **City of Columbia Water and Sewer** & other public safety agencies in your area.

Mobile Number:

Email Address:

Zip Code:

I accept the [Terms and Conditions](#) and [Privacy Policy](#).

Sign Up!

For help, reply HELP to 888777. To cancel, reply STOP to 888777. No charge but Message & Data rates may apply.

Receive alerts from your local agencies [Sign Up](#) ...or text your ZIP CODE to 888777 for mobile alerts [not sure how?](#)

[« Back](#) | Profile Information



 **City of Columbia Water and Sewer**

[Share](#) [Tweet](#) [Forward](#) [g+](#)

**Address/Location**  
1136 Washington St  
Columbia, SC 29201

**Contact:**  
Emergency: 9-1-1



**Community**

*Entered: 1 hour, 8 minutes ago*

Be a LIFE SAVER! Donate blood Feb 12th & 13th at COLA Convention Center - [redcrossblood.org](http://redcrossblood.org) code columbialifesavers [More »](#)



**Alert**

*Entered: 19 hours, 48 minutes ago*

Boil Water Advisory issued for Boyer Drive from Forest Drive to Glenwood Road [More »](#)

**Alert**

*Entered: 22 hours, 14 minutes ago*

BOIL WATER ADVISORY for Satchelford Rd from Oak Hill to Fernwood AND Reamer Ave from Oak Hill to Trenholm [More »](#)

**Alert**

*Entered: 1 day, 1 hour ago*

REPEAL of boil water advisory for Willingham Dr, from Forest Dr. to Olde Park Subdivision [More »](#)

**Alert**

*Entered: 1 day, 22 hours ago*

[View other alerts in Columbia, SC »](#)

[Search for Businesses, Agencies & Community Groups »](#)

**City of Columbia Waterworks  
Boil Water Advisory**

**To The Water Customers of North Arrowood Road and the Dutch Brook  
Subdivision**

**January 26, 2013**

The City of Columbia Waterworks advises the water customers of **North Arrowood Road and the Dutch Brook Subdivision**, located in **Richland** County, to vigorously boil their water for at least one (1) full minute prior to drinking or cooking. **Also, any residents near the affected area who have lost water and/or water pressure are also advised to vigorously boil their water for at least one (1) full minute prior to drinking or cooking.**

The City of Columbia has experienced a **six inch (6") water line break**. This could possibly result in bacterial contamination of the water in the area of **North Arrowood Road and the Dutch Brook Subdivision**. Water customers should continue to vigorously boil their water for at least one (1) full minute prior to drinking or cooking until otherwise notified by the City of Columbia Waterworks. Also, any ice made from water that has not been boiled should not be used for drinking purposes.

The City of Columbia Waterworks is presently working to correct the problem.

All food processors and restaurants should comply with prescribed USDA and SC DHEC recommendations, respectively. Should you have any questions pertaining to this advisory, please call the Lexington/Richland County Environmental Health Office at 576-2910 or the South Carolina Hospitality Association at 765-9000.

Questions concerning healthcare facilities such as hospitals, nursing homes, and assisted living facilities should be directed to the SC DHEC Division of Health Licensing at 545-4370.

The City of Columbia Waterworks, 733-8336 or 781-2181, may answer other inquiries concerning this Advisory.



# Boil Advisory

The City of Columbia Water Works advises the water customers of **Satchelford Road from Oak Hill Road to Fernwood Road and Reamer Avenue from Oak Hill Road to Trenholm Road**, located in **Richland** County, to vigorously boil their water for at least one (1) full minute prior to drinking or cooking. Also, any residents near the affected area who have lost water and/or water pressure are also advised to vigorously boil their water for at least one (1) full minute prior to drinking or cooking.

The City of Columbia has experienced a **6 inch water main break**. This could possibly result in bacterial contamination of the water in **Satchelford Road from Oak Hill Road to Fernwood Road and Reamer Avenue from Oak Hill Road to Trenholm Road**. Water customers should continue to vigorously boil their water for at least one (1) full minute prior to drinking or cooking until otherwise notified by the City of Columbia Water Works. Also, any ice made from water that has not been boiled should not be used for drinking purposes.

The City of Columbia Water Works is presently working to correct the problem.

All food processors and restaurants should comply with prescribed USDA and SC DHEC recommendations, respectively. Should you have any questions pertaining to this advisory, please call the Lexington/Richland County Environmental Health Office at 576-2910 or the South Carolina Hospitality Association at 765-9000.

Questions concerning healthcare facilities such as hospitals, nursing homes, and assisted living facilities should be directed to the SC DHEC Division of Health Licensing at 545-4370.

The City of Columbia Water Works, 733-8336 or 781-2181, may answer other inquiries concerning this Advisory.

News - Local / Metro  
 Monday, Jan. 28, 2013



# Boil water advisory for Schoolhouse Road

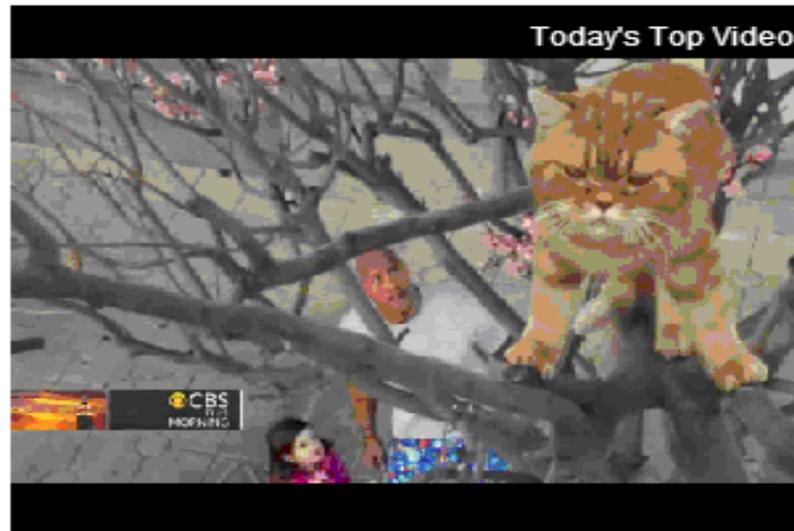
[SHARE](#) [f](#) [t](#) [✉](#) ...  
[E-MAIL](#)  
[PRINT](#)  
[ORDER REPRINTS](#)  
 0 COMMENTS  
**TEXT SIZE:** [-](#) [+](#)

Water customers of the 2600-2900 blocks of Schoolhouse Road in Richland County should vigorously boil their water for at least one full minute prior to drinking or cooking, the City of Columbia Waterworks advises.

The same precaution is advised for any nearby residents who have lost water pressure.

The advisory is the result of a water line break that could result in bacterial contamination of the water. Also, any ice made from water that has not been boiled should not be used for drinking purposes.

## Video from around the world



All food processors and restaurants should comply with prescribed USDA and SC DHEC recommendations, the city advises.

If you have questions, you may call the Lexington/Richland County Environmental Health Office at 576-2910 or the South Carolina Hospitality Association at 765-9000.

Questions concerning healthcare facilities such as hospitals, nursing homes, and assisted living facilities should be directed to the SC DHEC Division of Health Licensing at 545-4370.

The City of Columbia Waterworks, 733-8336 or 781-2181, may answer other inquiries concerning the advisory.



News - Local / Metro  
Monday, Jan. 28, 2013

# Boil water advisory for Schoolhouse Road

**SHARE**

**E-MAIL**

**PRINT**

**ORDER REPRINTS**

**0 COMMENTS**

**TEXT SIZE:**

Water customers of the 2600-2900 blocks of Schoolhouse Road in Richland County should vigorously boil their water for at least one full minute prior to drinking or cooking, the City of Columbia Waterworks advises.

The same precaution is advised for any nearby residents who have lost water pressure.

The advisory is the result of a water line break that could result in bacterial contamination of the water. Also, any ice made from water that has not been boiled should not be used for drinking purposes.

## Video from around the world

### Today's Top Video



All food processors and restaurants should comply with prescribed USDA and SC DHEC recommendations, the city advises.

If you have questions, you may call the Lexington/Richland County Environmental Health Office at 576-2910 or the South Carolina Hospitality Association at 765-9000.

Questions concerning healthcare facilities such as hospitals, nursing homes, and assisted living facilities should be directed to the SC DHEC Division of Health Licensing at 545-4370.

The City of Columbia Waterworks, 733-8336 or 781-2181, may answer other inquiries concerning the advisory.

# City of Columbia Sanitary Sewer Overflow **Public Notification** (1908 Elise Drive)



Inbox x



People (49)



**Davis, William H** <whdavis@columbiasc.net>

11/10/12 ☆



whdavis@columbiasc.net

whdavis@columbiasc.net



[Show details](#)

to Public, Amanda, Willie, Barbara, Laxmi, David, WIS-TV, Stuart, Tommy, Patricia, Tanya, State, WACH-TV, me, f

**City of Columbia Issues a**

**Sanitary Sewer System Overflow **Notification****

**To**

**The Customers near**

**The 1900 block of Elise Drive**

**November 10, 2012**

The City of Columbia has experienced an overflow of sanitary sewer at 1908 Elise Drive in Richland County. The City of Columbia Wastewater Maintenance Division identified a sanitary sewer overflow at 10:59 AM on November 10, 2012. As a result of a residential grease blockage in an 8" gravity sewer line sanitary sewer was introduced into a tributary of the Broad River.

Please call the City of Columbia for any inquiries concerning this **notification** at 545-3300.



Inbox x

**Annette L. Bailey**

11:55 AM (21 hours ago) ☆



to Amber, Andrea, Bob, Brad, Chad, Customer, Hannah, Hardik, Kendra, Larry, Linda, Nick, oncall, Patrick, Sally, S

Please find attached a copy of the Phone Notification that was sent today, Wednesday, January 30, 2013 to the following customers:

297 - Oakridge Hunt Club  
Hopkins, SC

Thank you,  
Annette Bailey  
Administrative Assistant  
Utilities, Inc.  
(800)272-1919 Ext. 3201



401132013013 Oakridge Hunt Club 297\_Boil Water.doc

24K [View](#) [Download](#)



Click here to [Reply](#), [Reply to all](#), or [Forward](#)

Bailey, Annette L.

albailey@uiwater.com



[Show details](#)

January 30, 2013

297 - Oakridge Hunt Club  
Hopkins, SC  
401132013013 Oakridge Hunt Club 297\_Boil Water

This is a courtesy call from Utilities Services of South Carolina, Inc. your local water provider at 1-800-272-1919 - this number will be repeated at the end of this message.

Please be advised that due to a water repair being conducted today, Wednesday, January 30, 2013 your water service may be interrupted. The necessary repairs are currently underway and should be completed as soon as possible. Once the repairs have been completed, normal water quality and pressure will be restored to your home.

As a precaution, we are issuing a boil water advisory until further notice. We ask that you please boil your water vigorously for at least 1 minute before drinking or cooking with it. A follow up message will be sent to you when this boil water advisory is lifted.

This was a courtesy call from Utilities Services of South Carolina, Inc. We apologize for any inconvenience this may cause and appreciate your patience as we work to provide you with the best possible service.

If this message was incomplete or should you have any questions or concerns, please contact our Customer Service Department at 1-800-272-1919, again that number is 1-800-272-1919.

Thank you.



<a href="#">Home</a>
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<a href="#">Business Center</a>
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<a href="#">Service Disruptions</a>
<a href="#">2011 Water Quality/Consumer Confidence Reports</a>
<a href="#">Regulations</a>
<a href="#">Employment Opportunities</a>
<a href="#">Recent News</a>
<a href="#">Contact</a>

**Utilities, Inc. News** SCAM ALERT: Do not fall for a scam in which people claim President Barack Obama is providing credits or payments toward bills. **Utilities, Inc. News** If you are having trouble contacting our Customer Service Department, please dial (800) 272-1919. **Utilities, Inc. News** UTILITIES, INC. ANNOUNCES NEW ONLINE SERVICES FOR OUR CUSTOMERS!! GO PAPERLESS!! SAVE TIME, MONEY, AND TREES!! GO PAPERLESS!! TRY OUR NEW PAPERLESS E-BILLING!! CLICK ON THE LINK ABOVE TO SIGN-UP!!



**Superior Quality.  
Efficient Operations.  
Exceptional Service.**

### Helpful Money Saving Tips

By turning the water off while brushing your teeth, you can save money by conserving about 4 to 6 gallons (20 to 25 liters) of water.

[▶ view our tips](#)

### Our Partners

Click below if you have received information from Home Service USA regarding water line coverage and you want to learn more.

[▶ view our](#)

Utilities, Inc. provides high-quality water and wastewater services to approximately 300,000 customers throughout the United States. We offer our services to homes, businesses, new developments, commercial enterprises, and any project—large or small—requiring innovative new water and wastewater systems, system upgrade solutions, or expert water and wastewater system management.

**If you are having trouble contacting our Customer Service Department, please dial (800) 272-1919.**

### Our People—Our Greatest Asset

Utilities, Inc. is comprised of 400 dedicated, skilled people who are the key to our success. Every day, their commitment, ethics, knowledge, and customer focus help us effectively deliver comprehensive water and wastewater

### NEWS!

#### Utilities, Inc. Announces New Online Services For Our Customers!

We are committed to delivering excellent customer service to all of our customers and are pleased to offer web self service



 **Donna Tuttle** <dtuttle@palmettoutilities.com>

11/19/12



to 'news, 'countonwis, 'amnews, 'rjohnson, 'online, 'news19, 'eyewitnessnews, 'stephenss, 'hlmathis, 'bjwisnew, 'mart

Palmetto Utilities  
Sanitary Sewer  
November 19, 2012

### Pipe Failure C

Palmetto Utilities  
County on Sunday  
According to Palmetto  
Sunday, indicating  
crews identified  
and SC DHEC  
Cleanup of the  
approved by D  
water samples  
notices have been  
area until further  
Wood Lake wa  
For additional i

from: **Donna Tuttle** <dtuttle@palmettoutilities.com>

to: "news@wach.com" <news@wach.com>,  
"countonwis@wistv.com" <countonwis@wistv.com>,  
"amnews@wach.com" <amnews@wach.com>,  
"rjohnson@wistv.com" <rjohnson@wistv.com>,  
"online@thestate.com" <online@thestate.com>,  
"news19@wltx.com" <news19@wltx.com>,  
"eyewitnessnews@abccolumbia.com" <eyewitnessnews@abccolumbia.com>,  
"stephenss@rcgov.us" <stephenss@rcgov.us>,  
"hlmathis@dhec.sc.gov" <hlmathis@dhec.sc.gov>,  
"bjwisnew@dhec.sc.gov" <bjwisnew@dhec.sc.gov>,  
"martinbw@dhec.sc.gov" <martinbw@dhec.sc.gov>,  
"johnsoSC@dhec.sc.gov" <johnsoSC@dhec.sc.gov>

cc: rmelcher@niamerica.com,  
Gabi Pierce <gabi@palmettoutilities.com>,  
bev@palmettoutilities.com,  
Sonda Gore <sonda@palmettoutilities.com>,  
Donna Tuttle <dtuttle@niamerica.com>

date: Mon, Nov 19, 2012 at 1:55 PM

f Richland

at 4:15pm on  
e. Response  
ed by 7:30pm

nspected and  
with SCDHEC,  
SSO warning  
Bridge Creek  
at the water of

Tuttle, Donna

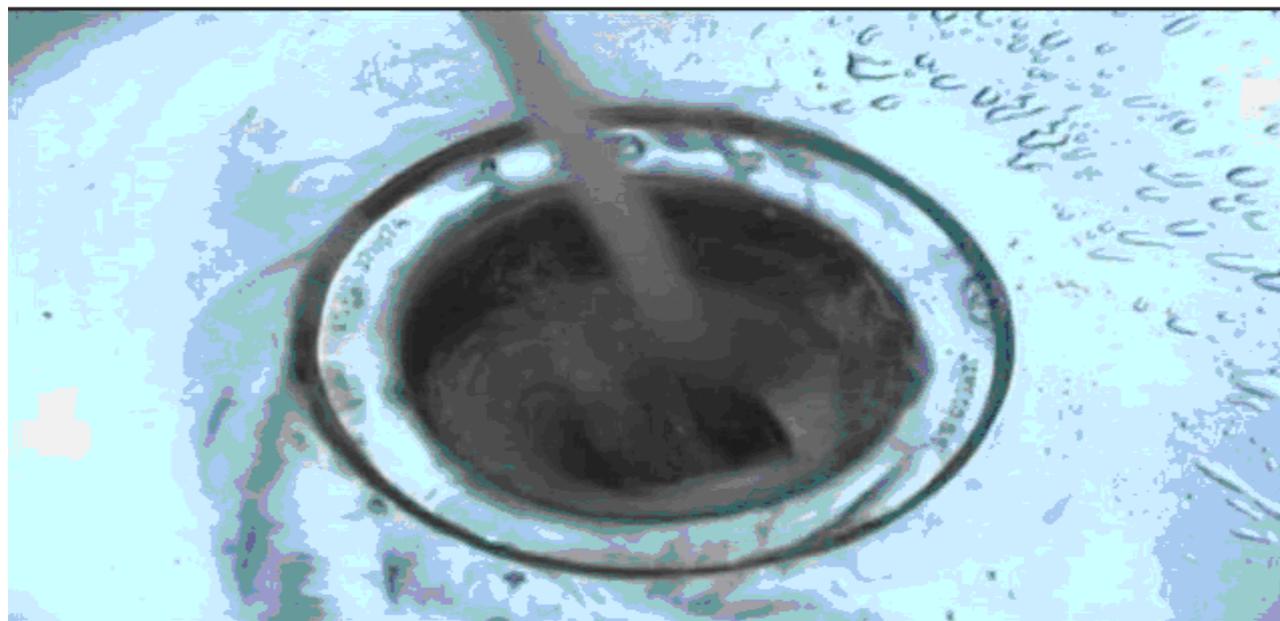
dtuttle@palmettoutilities.com



[Show details](#)

# Blockage of Collection System Leads to Sanitary Sewer Overflow

3:11 PM, Jan 23, 2012 | [comments](#)



Tweet +1 0



Dana Fisher

FILED UNDER

News

Richland County, SC (WLTX) - Palmetto Wastewater Reclamation, LLC, said a sanitary sewer overflow has occurred in its Alpine sewer collection system located in Richland County.

This sanitary sewer overflow was caused by an abundance of grease and a root blockage of the collection system which led to a surcharging manhole in the vicinity of 4600 Bonnie Forest Boulevard. As a result, it is believed that an excess of 5,000 gallons of untreated wastewater was introduced into a drainage canal that enters Stoop Creek.

Please avoid contact with the waters of the drainage canal and Stoop Creek until further sampling indicates the water quality has returned to normal.



**Men are finding an unlikely testosterone booster...** » {Test X180}



**NEW RULE IN California** » Sar Bruno - If you drive in California you better read this... {Comparisons.org}



**Power Companies Fear Him** » 47yr old man discovers 1 "weird" trick to slash electricity bill. See video now before it's banned. {Power4Patric} Advertising by **mediaforce**

## MOST VIEWED ARTICLES



**6-Year-Old Expelled for Bringing Toy Gun to School**



**Chicago Teen Who Performed at Inauguration Fatally Shot**



**Police Find Car, Bodies of 3 Missing Since Jan 7**



**Ex-USC Star Issues Apology for Comments About Gays**



**Man Chases Suspected Thieves, Locks Them in Trunk**

[SEE MORE](#)

## MOST WATCHED VIDEOS



**Process to Shut Down Local Club Underway**



News - Local / Metro  
Thursday, Nov. 12, 2009

## Rain flushes sewage into rivers

Warning signs posted on Saluda, Broad and Congaree

By SAMMY FRETWELL - [sfretwell@thestate.com](mailto:sfretwell@thestate.com)

 **SHARE**    ...

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**0 COMMENTS**

**TEXT SIZE:**  

Raw sewage spilled into Columbia's three major rivers and Lake Murray on Wednesday as the remnants of Tropical Storm Ida soaked Columbia and overwhelmed wastewater treatment systems.

The S.C. Department of Health and Environmental Control was posting signs warning of bacteria pollution where needed along stretches of Midlands waterways, including the Congaree, Broad and Saluda rivers.

Agency officials urged the public not to kayak, canoe or swim in areas where they see warning signs. The signs are to be left up until bacteria are considered at safe levels.

### Ida's rainfall

The remnants of Tropical Storm Ida soaked South Carolina Tuesday and Wednesday, dropping more than four inches of rain in many areas. But the rain was spread out over 30 hours, causing less flooding than might be expected from such a deluge.

The 30-hour rainfall totals ending at 1 p.m. Wednesday were impressive:

Greenville-Spartanburg airport: 4.44 inches

North Myrtle beach: 4.44

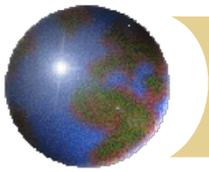
Augusta: 4.39

Harry Mathis, who heads the agency's local district office, said the sewage spills involved line breaks as well as failures from pump stations and sewage treatment plant overflows.

Wastewater systems run by the city of Columbia, the East Richland district, the town of Chapin and EA Services, a private company, had spills, according to DHEC.

DHEC did not have an estimate of how much sewage spilled, but Wednesday's leaks were significant enough to bring some agency employees to work on Veterans Day, a state holiday.

"Considering the amount of rainfall we've had and the short period of time that it has



# *How to implement?..... Consider*

*Group Email (Staff, including Board members and Council)*

*News Media TV/Website*

*Phone Notification*

*Reverse 911*

*Door hangers*

*Posting signs on stakes*

*TEXT Alert*

*Radio*

*Your Website*

# Bureau of Water Contact Group Management



Search for Individuals

View Group Members

Add New Entry

Manage Email Groups

Send Email

Email Log

BOIL WATER ADVISORY  
TO  
THE CUSTOMERS OF SUBURBAN WATER COMPANY COMMUNITY

DATE TUESDAY, AUGUST 17, 2004

The South Carolina Department of Health and Environmental Control (the Department) advises the customers of the Suburban Water Company Community, located in Lexington County to vigorously boil their water for at least one (1) full minute prior to drinking or cooking.

This advisory is being issued because of continued failure of the water system causing loss of water pressure and disruption of water service to the customers. There has been no confirmed contamination of the system. However, because of the loss of pressure (loss of water), the potential for contamination exists. Therefore, as a precautionary measure, the customers are advised to vigorously boil their water for at least one (1) full minute prior to drinking or cooking until notified otherwise by the Department. Also, any ice made from water that has not been boiled should not be used for drinking purposes.

Should system pressure drop, please do not leave spigots or faucets on anticipating the return of the water. Once the system pressure is restored, please allow the system pressure to build until full service is restored. Please allow at least one hour prior to normal usage (i.e. showering or flushing of toilets) for the pressure to build in the water lines.

**This advisory is in effect starting this day: Tuesday, August 17, 2004. It will remain in effect until another notice is issued repealing this advisory, by the Department only.**

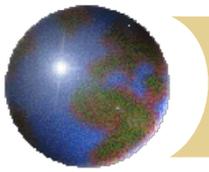
SCDHEC is working to find a resolution to the reoccurring problem of the system.

If you should have any questions concerning this Notice, you may call the Department at (803) 896-0620.

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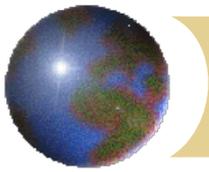
Ann Clark, Acting Director  
Central Midlands EQC District Office

C: SCDHEC Drinking Water Enforcement Section



*OR DHEC will issue when and where necessary.*

*Whether for assistance or failure by provider.*



## *DHEC, When to notify us???*

- ❖ ASAP Preferred – we can assist with complaint response and public out cry.
- ❖ Required verbally within 24 hour of SSO
- ❖ Required written 5 days
- ❖ Skeleton Crew – don't feel you are alone. Get Board Members, have a template already developed with email group.
- ❖ If you mastermeter, consider the parent provider incorporating your system



# Wastewater Links

[http://www.scdhec.gov/environment/water/wpc\\_sso.htm](http://www.scdhec.gov/environment/water/wpc_sso.htm)

## Useful Links

- [SSO Utility Notification Principles Letter](#)
- [Satellite SSO Utility Notification Principles Letter](#)
- [SSO Public Notification Program Q&A](#)
- [Frequently Asked Questions for SSOs](#)
- [Public Notification Program Template](#)
- [South Carolina Sanitary Sewer Overflow Compliance and Enforcement](#)
- [A useful primer on health risk communication](#)
- [Discharge Elimination System](#)
- [National Pollutant Discharge Elimination System \(NPDES\)](#)
- [Sanitary Sewer Overflow Toolbox](#)

• [Public Notice Announcement Example](#)



# *Drinking Water Links*

<http://www.scdhec.gov/environment/water/dwcompliance.htm>

## **Guidance Documents**

[Operator Certification Requirements](#)

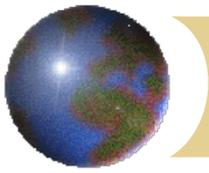
[Boil Water Notice and Advisory](#) (PDF-42KB)

[Filter Assessment Manual](#) (PDF-1.1MB)

[Guidelines for High Rate Filtration Study](#) (PDF-22KB)

[Guidance on Repainting Existing Water Storage Tanks](#) (PDF-36KB)

[Inspection and Cleaning of Storage Tanks](#) (PDF-8KB)



*Questions or discussions.... Do  
you have something to share?*