

**WATER AND WASTEWATER
WORKSHOP**

2013



“Managing Water Production and Disposal”

Willie J. Morgan, P.E.
Program Manager for Water and Wastewater

“Managing Water Production and Disposal”

Genesis 2:10 “And a river went out of Eden to water the garden; and from thence it was parted, and became into four heads.”



Water Influences all Aspects of Life

We never know the worth of water till the well is dry. ~Thomas Fuller, Gnomologia, 1732

- * You can lead a horse to water but you can't make him drink.*
- * Sink or swim.*
- * When it rains it pours.*
- * Go with the flow*
- * Walking on water*



Honey, why is the water bill so high?

GOVERNMENTAL REGULATIONS





OVERVIEW

- **Administrative Logistics**
- **Agenda**
- **Questions and Answers**
- **Certificates/PDH/Operator Credit Hours**
- **Folder Information**
- **Evaluations**
- **Organizational Changes**



Legislative Update



AGENCY OVERSIGHT

- South Carolina Office of Regulatory Staff (ORS)
- Public Service Commission of South Carolina (PSC)
- South Carolina Dept. of Health Environmental Control (DHEC)
- South Carolina Dept. of Labor, License, & Regulations (LLR)



HOT ISSUES

- **Undercharging by Utility**
- **Unauthorized Charges**
- **Service Area**
- **Revenue Water vs Non-Revenue Water**
- **Rate Cases**
- **Environmental Compliance**
- **Underground Facility Damage Prevention Act**
- **Sanitary Sewer Overflows or SSOs**
- **Asset Management**

THE FUTURE

- Major capital investment is needed and private-investor owned utilities can and should play a role in meeting this need
- Communicating the value of water continues to be a challenge
- Regulatory and structural change can help assure quality service at a reasonable price

CONSUMER SERVICE CONTACT INFORMATION

1-800-922-1531

OR

803-737-5230



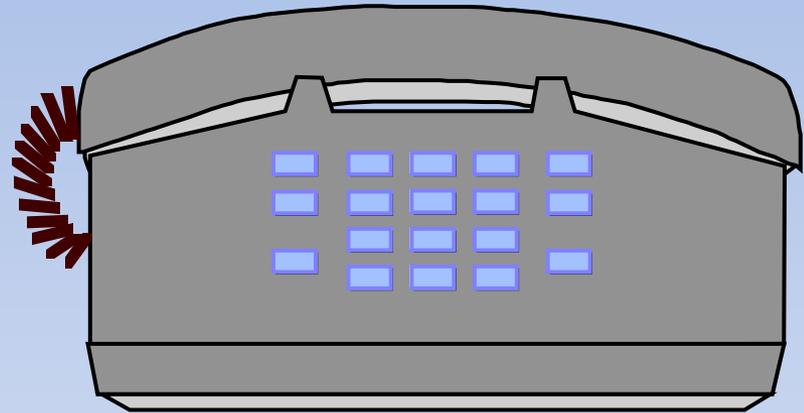
CALL US!!

(803) 737-0827

(803) 737-0801 Fax

wmorgan@regstaff.sc.gov

<http://www.regulatorystaff.sc.gov>



DHEC Contact Information

(803) 898-4300

<http://www.scdhec.net/eqc/water/index.html>