

## **01/12/09 ORS Provides Information on Third Party Notification for Electric and Natural Gas Customers**

FOR IMMEDIATE RELEASE

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The South Carolina Office of Regulatory Staff has information that can assist you in taking steps to help those you care about stay warm this winter.

A service called third-party notification allows a utility customer to name an additional person to receive a copy of any disconnection notice sent to them for their electric or natural gas account. By being named as a third party, you would know about a disconnection before it occurs and could take steps to prevent it.

For more information, contact the Office of Regulatory Staff on its toll-free statewide consumer hotline at 1-800-922-1531. For those in the Columbia area, the number to call is 803-737-5230.

Don't let someone you care about suffer needlessly this winter. Contact the Office of Regulatory Staff to find out more.

The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS web site at <http://www.regulatorystaff.sc.gov/>