



CONSUMER ADVISORY

Columbia, S.C., February 22, 2012 –

Customers of DialTone & More, Inc. in AT&T service areas may lose telephone service. DialTone & More, Inc. leases facilities from AT&T for the provision of telephone service. AT&T has notified DialTone & More, Inc. and the ORS of potential disconnection of service, effective March 1, 2012.

Officers of DialTone & More, Inc. have not responded to inquiries from the ORS. Therefore, we are issuing this alert to approximately 5,700 consumers who receive local telephone service from DialTone & More, Inc. in the following counties:

- Aiken, Allendale, Anderson, Bamberg, Barnwell, Calhoun, Charleston, Cherokee, Chesterfield, Darlington, Dillon, Dorchester, Edgefield, Fairfield, Florence, Greenville, Kershaw, Lancaster, Lexington, Marlboro, Marion, Newberry, Oconee, Orangeburg, and York

Consumer Services Division

S.C. Office of Regulatory Staff

1401 Main Street, Suite 900

Columbia, S.C. 29201

803-737-5230 (Columbia, S.C.)

1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)

FAX: (803) 737- 4750

TTY: (803) 737-5175 (TTY in Columbia, S.C.)

1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)

Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)

You may also contact the Consumer Services Division by going to the ORS web site at www.regulatorystaff.sc.gov and using our online consumer complaint/inquiry form.

The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS web site at <http://www.regulatorystaff.sc.gov/>.

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