



CONSUMER ADVISORY

Columbia, S.C., January 16, 2014 –

Customers of Genesis Telecommunications Company, LLC. (Genesis) in CenturyLink service areas may lose telephone service. Genesis leases facilities from CenturyLink for the provision of telephone service. CenturyLink has notified Genesis and the Office of Regulatory Staff (ORS) of potential disconnection of service, effective January 28, 2014.

Customers may contact the ORS Consumer Services Division as listed below:

Consumer Services Division

S.C. Office of Regulatory Staff

1401 Main Street, Suite 900

Columbia, S.C. 29201

803-737-5230 (Columbia, S.C.)

1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)

FAX: (803) 737- 4750

TTY: (803) 737-5175 (TTY in Columbia, S.C.)

1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)

Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)

Customers may also contact the Consumer Services Division by going to the ORS web site at www.regulatorystaff.sc.gov and using the online consumer complaint/inquiry form.

The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS web site at <http://www.regulatorystaff.sc.gov/>.

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