



CONSUMER ADVISORY

Columbia, S.C., August 19, 2016 –

Customers of OneTone Telecom, Inc. in AT&T South Carolina service areas may lose telephone service. OneTone Telecom, Inc. leases facilities from AT&T South Carolina for the provision of telephone service. AT&T South Carolina has notified OneTone Telecom, Inc. and the Office of Regulatory Staff (ORS) of potential disconnection of service, effective August 25, 2016.

Customers may contact the ORS Consumer Services Division as listed below:

Consumer Services Division

S.C. Office of Regulatory Staff

1401 Main Street, Suite 900

Columbia, S.C. 29201

803-737-5230 (Columbia, S.C.)

1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)

FAX: (803) 737- 4750

TTY: (803) 737-5175 (TTY in Columbia, S.C.)

1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)

Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)

Customers may also contact the Consumer Services Division by going to the ORS website at www.regulatorystaff.sc.gov and using the online consumer complaint/inquiry form.

The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS website at <http://www.regulatorystaff.sc.gov/>.

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