



## **CONSUMER ADVISORY**

***Columbia, S.C., November 3, 2016***

Customers of Tele Circuit Network Corporation in AT&T South Carolina service areas may lose telephone service. Tele Circuit Network Corporation leases facilities from AT&T South Carolina for the provision of telephone service. AT&T South Carolina has notified Tele Circuit Network Corporation and the Office of Regulatory Staff (ORS) of potential disconnection of service, effective November 15, 2016.

Customers may contact the ORS Consumer Services Division as listed below:

**Consumer Services Division**

**S.C. Office of Regulatory Staff**

**1401 Main Street, Suite 900**

**Columbia, S.C. 29201**

**803-737-5230 (Columbia, S.C.)**

**1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)**

**FAX: (803) 737- 4750**

**TTY: (803) 737-5175 (TTY in Columbia, S.C.)**

**1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)**

**Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)**

**Customers may also contact the Consumer Services Division by going to the ORS website at [www.regulatorystaff.sc.gov](http://www.regulatorystaff.sc.gov) and using the online consumer complaint/inquiry form.**

*The Office of Regulatory Staff is an agency of the State of South Carolina. Its mission is to represent the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of public utilities, and the economic development of South Carolina. For more information, please visit the ORS website at <http://www.regulatorystaff.sc.gov/>.*

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